AMSkier INSURANCE

Broad Shoulders.

More than Just Insurance—10 Reasons Why

1. Three counselors were injured on their day off when the driver lost control of the car they were in and hit a truck. As they received medical care, **Camp-ALERT-Network helped develop a plan to communicate quickly and effectively with camp families, staff and campers**.



2. A camper died in a tragic accident on a rafting trip away from camp. **Camp-ALERT-Network was available immediately to help craft and guide communications with media, families staff and campers.**

3. An anonymous call to a camp director alleged inappropriate behavior by a counselor who was also a minor. The parent declined to disclose names or details. **Camp-ALERT-Network advised patience, and guided the director in gathering the complete story**, which revealed there was no inappropriate behavior.



4. After a counselor was arrested in the off-season on child pornography charges, a major daily newspaper contacted the camp director for comment. **Camp-ALERT-Network provided a written response that made it clear the charges were not related to camp and drafted a letter to reach camp families before the morning news**.

5. Bed bugs were discovered in a camp building between sessions at a residential camp, posing communication issues for both departing and incoming campers. **Camp-ALERT-Network provided important resources on bed bugs, as well as letters to both camper groups that eased parent fears**.

6. A 14-year-old camper is overheard by a counselor saying, "I want to kill myself." The camp nurse calls the parents who say she was just trying to get attention. **The advice given by Camp-ALERT-Network was to immediately take the camper to the hospital emergency room for an evaluation**. The camper was seen and immediately admitted.

7. An 18 year-old counselor advises his director of his romantic relationship during the off-season with a 15-year-old female camper. He says they have her parents' permission and requests permission to have private time at camp. **Camp-ALERT-Network advised the director to meet with the counselor, camper and parents** to explain that the romantic relationship ends on the first day of camp and they will be permitted no private time.



8. A camp director learned that a man who had been a counselor 20 years earlier was arrested on molestation charges while employed at a local school district. The arrest was well publicized and while the camp was not named, **Camp-ALERT-Network advised the camp to write to current and former camp families**. Parents were supportive and appreciative.

9. The sheriff's office notified a camp director that an employee in their maintenance department was arrested on charges related to inappropriate behavior with minors at his home. **Within minutes Camp-ALERT-Network had sent a letter to go to camp families, and developed talking points for the camp to field media calls**.

10. When a mother wrote to a camp director outlining her child's medical needs based on a recent diagnosis of diabetes, the director called Camp-ALERT Network. **Alan Cooper responded immediately, explaining ADA protocols to the camp director, and recommending that she, as well as the camp nurse speak with the child's doctor.** Based on those conversations, she would be able to make a decision on whether the camp could make a reasonable accommodation.